

CITY EMERGENCIES

Are you prepared Perth?

VISITORS



CITY OF
PERTH
City of Light



Welcome to our beautiful City of Perth

By world standards, Perth is a Safe city. However, emergencies such as floods, fires and accidents can happen anywhere, anytime. To help keep our visitors safe, please read the information below so you know what to do if there is an emergency.

- **Please read safety and evacuation information for the building you are staying in.**
- **Look for the escape routes, stairways and exits.**

Emergency Help

Phone **000** for life-threatening emergency anywhere in Australia. This is a free call with no charge or fee for services to attend.

You will be asked if you need help from:



Fire

If you see or smell smoke or you can hear the smoke alarm.



Police

If your safety is in danger, or an accident or crime is occurring.



Ambulance

If someone is hurt, unconscious, has chest pain or can't breathe.



Download the Emergency Plus smartphone app

This will provide emergency phone numbers and show your location using GPS.
emergencyapp.triplezero.gov.au



If there is an emergency, follow these four steps



1 Gather information

- Look outside.
- Listen to what is happening around you.
- Tune in to AM radio 720 ABC or 882 6PR.
- Check online at www.emergency.wa.gov.au
Use this anywhere in Australia.

2 Call for help

- Fire, Police or Ambulance - 000
- State Emergency Service (SES) - 132 500 (flood, storm damage).
- Contact your building reception if there is no power, water or gas.

3 Stay safe

- Listen to instructions from emergency personnel.
- Do you need to evacuate? Know your exit routes, including stairs.
- Do not use the lifts.
- Only grab what you can easily carry.
- Help other people where possible.

4 Review

- Review the emergency to see if the situation is changing.
- Listen to official updates from emergency services on the radio, online and via social media.
- Consider your travel plans and contact your travel agent, airline and embassy if necessary.

More Information

Department of Fire & Emergency Services (DFES)
dfes.wa.gov.au

Emergency Australia
australia.emergencymap.app/map

City of Perth
perth.wa.gov.au/emergency

Safety & Emergency Contacts - 24 hour services

Emergency	Fire, Police & Ambulance Life and death	000
WA Police	Police attendance	131 444
State Emergency Service (SES)	Assistance for natural disaster	132 500

My consulate number

This document is available in alternative formats upon request.

CONTACT US

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perth.wa.gov.au/emergency

